

LESS DOWNTIME, MORE PRODUCTIVITY – WALTEC REMOTE SERVICE APP



With one touch, **WALTEC REMOTE SERVICE** immediately connects technicians to our support experts via smartphones, tablets or smart glasses.

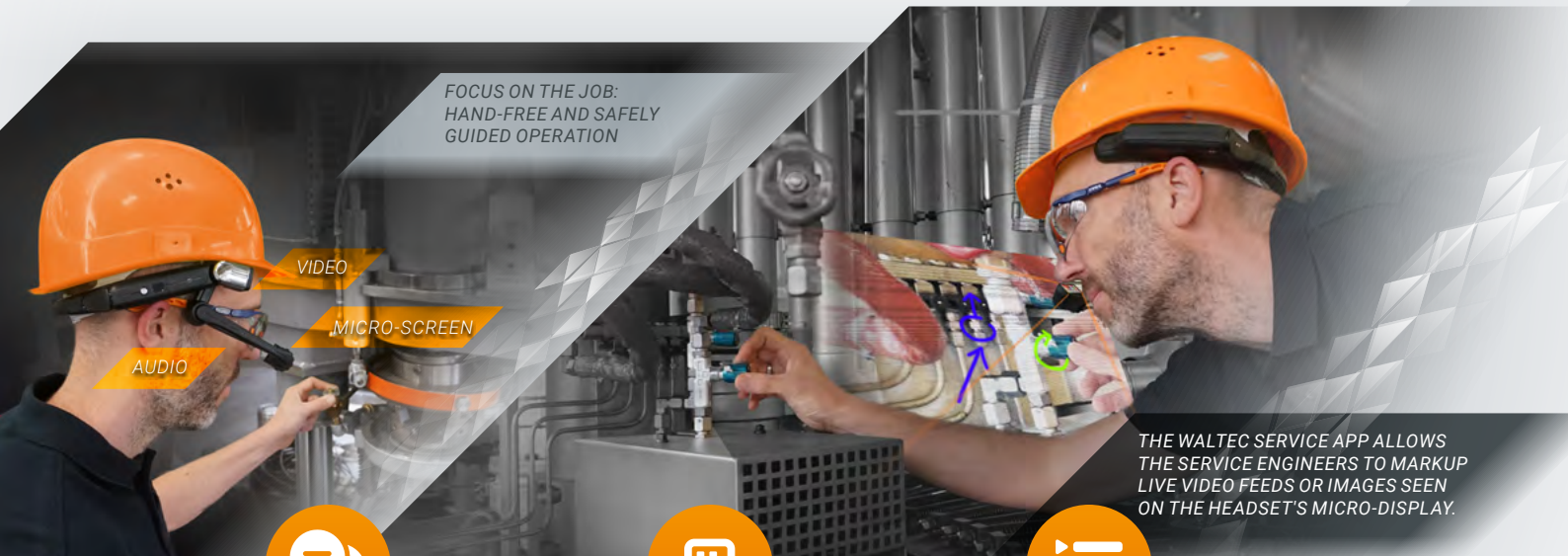
Individual and group chat for text communication with file sharing feature ensures use in loud machinery spaces. An immediate data exchange and working in offline spaces are available,

too. For low/no WiFi or mobile data scenarios, simply take a screenshot or photo, annotate it and send it. Technicians and experts can draw and write directly onto real world objects during video calls.

The use of a smart data headset is optional but highly recommended. By using the RealWear data headset HMT,

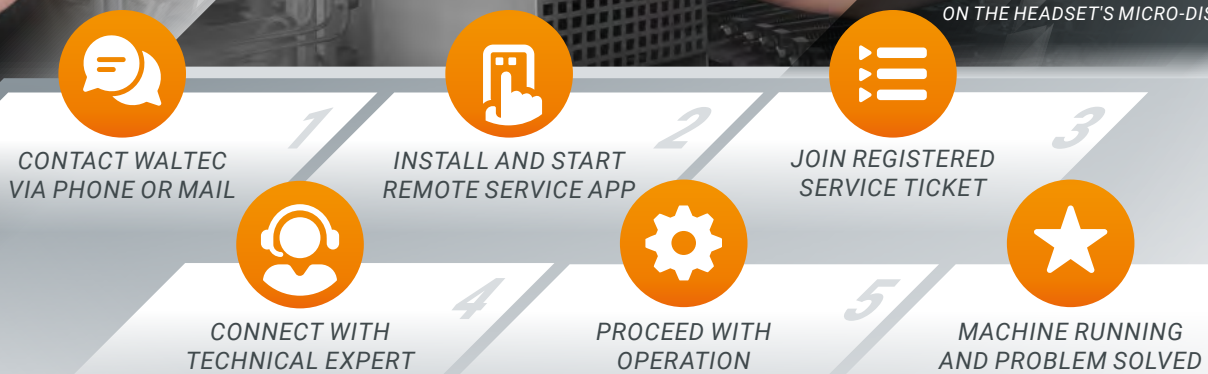
WALTEC can provide your team with real-time audio and video while following your operation. A visual guidance on the screen of the smart device can be given at any time and you can communicate safely and hand-free while concentrating on the solution.

As part of our service level agreements, feel free to ask for your headset!



FOCUS ON THE JOB:
HAND-FREE AND SAFELY
GUIDED OPERATION

THE WALTEC SERVICE APP ALLOWS THE SERVICE ENGINEERS TO MARKUP LIVE VIDEO FEEDS OR IMAGES SEEN ON THE HEADSET'S MICRO-DISPLAY.



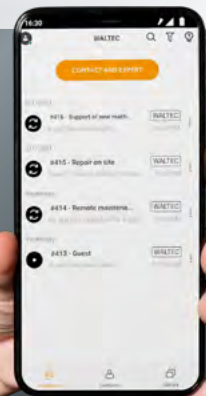
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Our free remote service app is available on iOS, iPadOS, Android and Microsoft Windows. Install the app on your device and log in with your credentials. If you have not already registered at our service center, contact us via phone or mail. Our team will guide you through the possibilities of our service app.

WALTEC.DE/REMOTE-SERVICE

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